



THANK YOU FOR CHOOSING CALLIGRAFUN STORE!

We hope that you are satisfied with your purchase and our products will meet your expectations and will serve you well.

COMPLAINTS / RETURNS

If the product you bought doesn't meet your expectations, you can return it within 14 days from the date of delivery. Pack carefully the product, fill in the form below and send us the package with attached form and receipt (or invoice).

Name:
Address:
E-mail:
Phone number:
Order number:
Returned product:
.....
Reason of return:
Your bank account number:

OUR ADDRESS: **Calligrafun**
ul. Kędzierzyńska 9/22
04-915 Warszawa, Poland

.....
date, signature

Right of withdrawal

A Consumer who has concluded contract at a distance, has the right to withdraw from it within 14 calendar days from the date of delivery, without giving reasons, making the Store a statement in writing (through mail). To meet the deadline is enough to send a statement before its expiry.

In the event of effective withdrawal from the contract, the contract is considered null and void. In this case, the consumer is obliged to return the purchased goods immediately, not later than within 14 days. Store returns to the Consumer all payments received, including the costs of delivery of goods (with the exception of the additional costs resulting from your choice of consumer delivery method other than the cheapest offered by the Store) immediately, and in any case not later than 14 days from the date on which the store was informed of the termination of the contract by the Consumer. Reimbursement is only possible if the goods have no signs of use, are complete and has not been damaged in any way. The product, which exchange or a refund is not admitted, will be returned at the expense of the Consumer. After 21 days from the date of sending the e-mail notification by the Store if the Consumer does not issue instructions as to how to proceed with the shipment additional charge in the amount of 20 zł for each month of storage will be added.

Goods for return should be packed in such a way that ensures the safety, so that products arrive at the Store intact. Goods damaged during transportation will not be refunded or exchanged. Transport of the glass, brittle and fragile items requires special packaging. While sending back the order, Consumer is obliged to return all extra products that received with the order.